# Civilian Emergency Response Phases

# **Two Phases**

**Phase 1 - Personal Response.** 

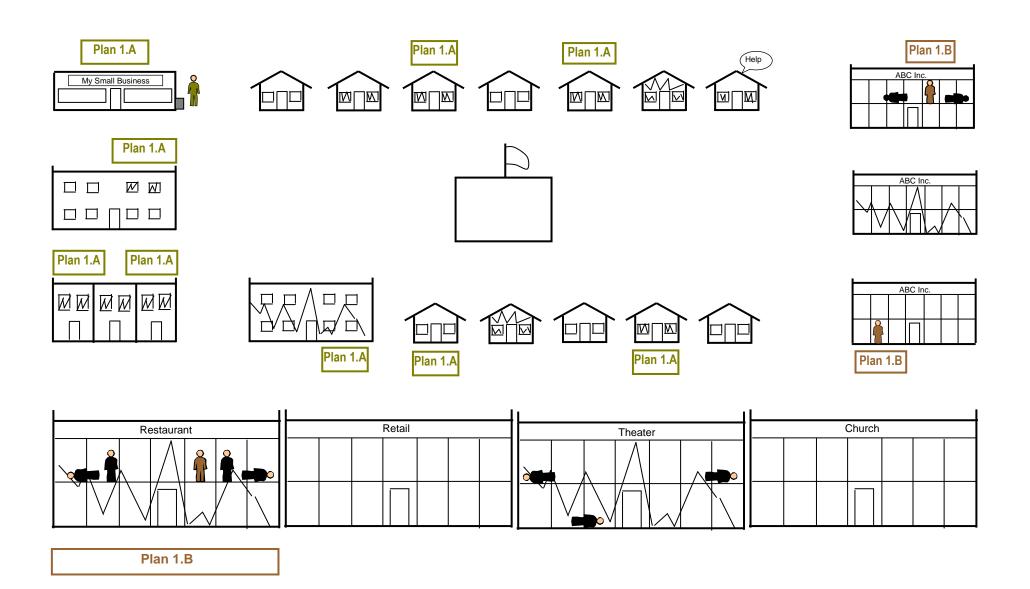
**Phase 2 - Team Response.** 

# **Phase Comparison**

	Phase 1	Phase 2
Done by:	Individuals.	Teams.
Start when:	Disaster strikes.	Team Assembles.
Where	Wherever you are:	Neighborhood.
done:	Your Home/Business.	Apt./Condo complex.
	<b>Mass Casualty Incident</b>	Workplace.
Objectives:		Stop further loss of Life & Property from: • Fires. • Downed Power Lines. • Gas/Water Main Ruptures. • Hazardous Material Leaks. • Unsafe Roads.  Help those already injured. Stop the: • 4-hour killer (Shock)
		<ul><li>4-day killer (Dehydration)</li><li>4-week killer (Starvation)</li></ul>

#### **Phase 1 - Action Plans**

1.a. Personal response at Home or Business 1.b. Personal response at Mass Casualty Incident



#### **Phase 1 - Action Plans**

#### 1.A. - Your Home/Business

**B**asic Life Saving Intervention for:

- Burning,
- Bleeding rapidly,
- Buried blocking air
- not Breathing.

**A**BCs of Life - Airway, CPR.

Size-up building & victims.

Immobilize long-bone injuries.

Carry casualties out of building.

Search for any missing.

Sort on injury Severity. (Triage) Treat & Transport.

# 1.B - Mass Casualty Incident Triage (2 options):

- a. Manual Sort a few on RPMS,
- b. Verbal Sort all on abilities.

Minors Care for Immediates.

**B**asic Life Saving Intervention.

**A**BCs of Life - Airway only.

Size-up building & victims.

Immobilize long-bone injuries.

Carry casualties out of building.

Search for any missing.

Secondary assessment.

Treat & Transport.

#### 1.A. Personal Response at Your Home or Business



1. Duck Cover and Hold On.



BASIC Life Saving of Family / Coworkers Burning, Buried, Bleeding or not Breathing.



Size-Up your home (or small business). Evacuate if Moderate/Heavy Damage.

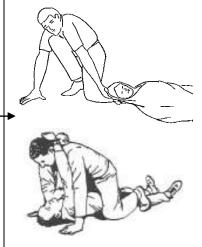


Shutoff Electricity & Gas if leak or fire. Shutoff Electricity & Water if water leak.

Shut-off water to prevent contamination.



Suppress any small fires before they become large fires.



Immobilize broken limbs. Carry Casualty out of harm's way if needed.



Triage, Head-to-Toe Evaluation, and Injury Treatment.

# B. Individual Response at a Mass Casualty Incident (MCI).

Situation: Casualties far out-number rescuers.

Possible Procedures: (either)

- a. Perform Simple Triage and Rapid Treatment (START).
- b. Sort all casualties by capability via verbal commands.

  "If you can walk, stand up!" (These are the Minor injured.)

  "If you can't walk, wave!" (Care for these can be Delayed.

  The reset are in need of Immediate attention.

Assign the Minors to Care for Immediates (MCI), giving...

Life-saving intervention.

"You standing, if you see a person not waiving, go to them."

"If they are burning, smother the flames or roll the person."

"If they are buried, uncover their head and chest."

"If they are bleeding, apply pressure on the wound."

"If they are not breathing, pull their jaw forward."

**Triage, Treat and Transport.** 

(AMA's "SALT" = Pope's "MCI BASICS")

## **Disaster Survival Seminar**

#### Teaches:

- Action Plans for eight types of disasters.
- How to harden your home and office to reduce risk of damage and injury.
- Equipment and supplies to acquire now to survive after a disaster.
- How to stop the <u>4-Minute Killers</u>. Basic Lifesaving Interventions for family/coworkers:
  - Burning,
  - Buried,
  - Bleeding or
  - · not Breathing.
- How to stop severe bleeding with what you are wearing.
- How to assess the ABC's of Life and provide the one(s) missing, e.g.,
  - Open Airway via Jaw Thrust, Chin-Lift-Head-Tilt. Maintain with HAINES Position.
  - · Rescue Breathing.
  - · CPR.
- How to free victims trapped under toppled furniture with stuff in your kitchen.
- Structural Stability Assessment of your home. How to know when to evacuate.
- How to suppress a small fire and contain a large fire.
- How to get a casualty out of an unsafe building by yourself.
- Aftermath Survival Skills that may save your life.

#### **Disaster Survival Workshop**

**B**asic lifesaving intervention for anyone:

Burning,

Bleeding rapidly,

Buried, or

not Breathing. Check and provide ...



Airway.

Breathing,

Circulation.





Size-up building for:

X cracks,

Tilting,

Foundation movement,

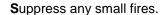
Any collapse.

Shut off utilities.

Electric.

Gas.

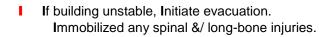
Water.



Size-up casualties for:

Spinal injury,

**S**keletal injuries.



- Carry non-mobile casualties out.
- Search for any missing. Sort on injury Severity by checking RPMS. 1st Aid & Life Support.







Immobilize injuries.

Stop Bleeding with

what you are wearing.



# Civilian Response Phase 2.

## Phase 2 Objectives

Prevent further injury and loss of life and property by mitigating Life-threatening Hazards:

Fires.

**Downed Power lines.** 

**Hazardous Material Leaks.** 

**Ruptured Gas Mains.** 

**Ruptured Water Mains.** 

Unsafe roads.

Heavily Damaged Buildings (collapsed or collapsing).

Help those already injured: Search, Rescue, First Aid, Transport patients in:

**Moderately Damaged Buildings (compromised)** 

**Light Damaged Buildings (habitable)** 

#### thereby stopping the:

4-Hour Killers: Shock, Slow Bleeding of immobilized injured.

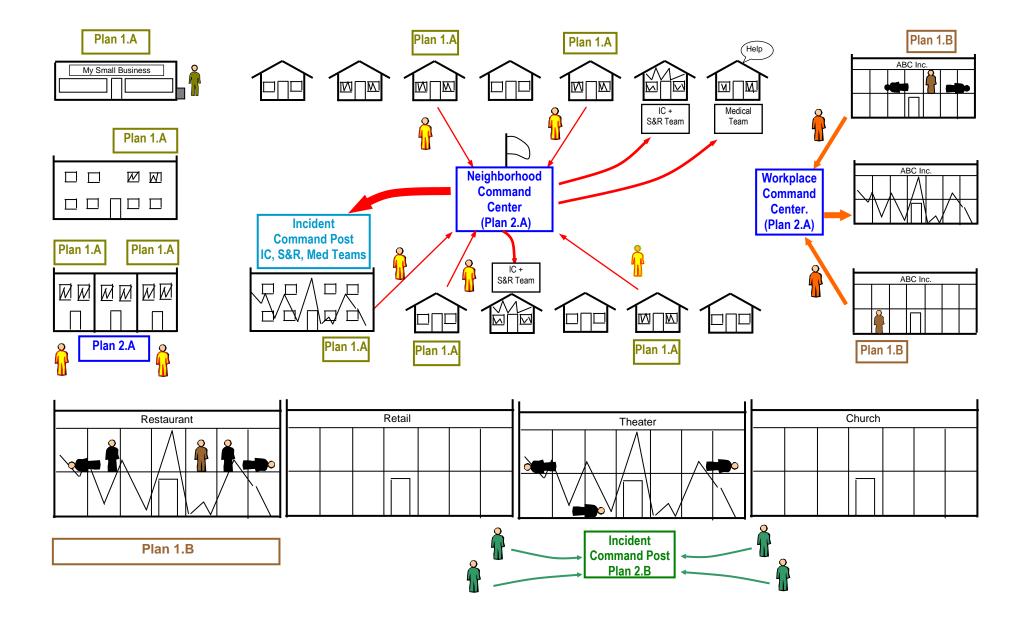
4-Day Killers: Exposure, Dehydration of trapped/immobile.

4-Week Killers: Infection, Starvation of the trapped/immobile.

#### **Phase 2 - Action Plans**

2.a. Organized Team response to neighborhood

2.b. Convergent Team response at an incident.



# **Phase 2 - Action Plans**

2.A Organized Team response to Neighborhood/Workplace	2.B - Convergent Team response at an Incident site.	
Survey Damages.		
<b>Command Center Operation:</b>		
<ul> <li>Record Incidents.</li> </ul>		
<ul> <li>Prioritize Incidents.</li> </ul>		
<ul> <li>Plan Response.</li> </ul>		
<ul> <li>Allocate Resources.</li> </ul>		
Manage Incidents:	Manage Incidents:	
<ul> <li>Fire Suppression/Containment</li> </ul>	<ul> <li>Fire Suppression/Containment</li> </ul>	
<ul> <li>Downed Power Lines.</li> </ul>	<ul> <li>Downed Power Lines.</li> </ul>	
<ul> <li>Gas/Water Main Ruptures.</li> </ul>	<ul> <li>Gas/Water Main Ruptures.</li> </ul>	
<ul> <li>HazMat Leaks.</li> </ul>	<ul> <li>HazMat Leaks.</li> </ul>	
<ul> <li>Unsafe Roads.</li> </ul>	<ul> <li>Unsafe Roads.</li> </ul>	
<ul> <li>Damaged Buildings.</li> </ul>	<ul> <li>Damaged Buildings.</li> </ul>	
<ul> <li>Urban Search &amp; Rescue.</li> </ul>	<ul> <li>Urban Search &amp; Rescue.</li> </ul>	
<ul> <li>Medical Evaluation, First Aid.</li> </ul>	<ul> <li>Medical Evaluation, First Aid</li> </ul>	
• Transport.	• Transport.	

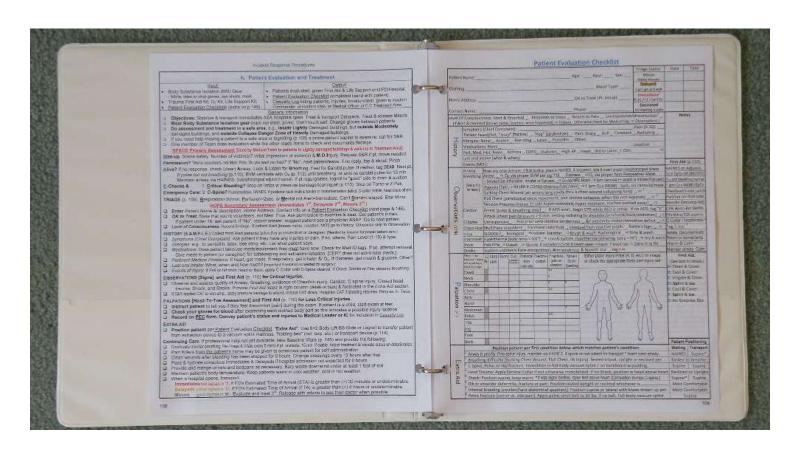
# Neighborhood Emergency Response Team

## Training & Field GuideBook

#### **Training:**

2 to 8 Hour Class for 5 specialized Teams. (24 hours total training.)
Hazard mitigation, Search, Rescue, Injury evaluation, Adv. 1<sup>st</sup> Aid, Pt. Transport

<u>GuideBook:</u> One-page Guide & Form Desktop for each job and task.



#### Civilian Emergency Response Team Field GuideBook

PART I. PRE-EMERGENCY INFORMATION & PREPARATION TASKS	
Action Plans	
Community/Workplace Preparation Tasks (CERT Organizers)	1
PART II. RESPONSE TASKS.	2
PHASE 1 - INDIVIDUAL RESPONSE (EACH CERT MEMBER)	2
Individual Response WorkFlow Diagram	2
DISASTER STRIKES (Start Here)	
1.a Individual Response at Your Home or Business	
2. Major-Damage Survey of Your Block	2
1.b Individual Response at a Mass Casualty Incident	
PHASE 2 - TEAM RESPONSE	3
Section 1. Command Center Operation (CC Officers)	
Command Center Diagrams	3
0. Initial Command Center Setup	2
CERT Commander - Structure, Appoint, Direct and Oversee	
Damage Assessment – Log Incidents. Complete Damage Survey	
3. Planning - Prioritize Incidents. Allocate, Match & Assign Resources	
4. Logistics - Manage Resources and Services	5
4.1 Personnel Staging - Manage Personnel Awaiting Assignment	
4.2 Equipment Staging - Manage Equipment Awaiting Assignment	
4.3 Transportation - Manage Acquisition and Transport	
5. Operations – Brief, Deploy & Track Incident Teams.	
6. Incident Commanders – Deployment from a Command Center	
7. Communications - Report Incidents to Authorities	
Medical - Manage Medical Treatment Area (Command Center or Incident Site)	
Nedical - Manage Medical Treatment Area (Command Center of Incident Site)      Shelter Management	
Section 2. Incident Management Tasks (Incident Commanders)	
Incident Management Diagrams	6
A. Manage Area Damage Survey(s)	
B. Manage Fire Suppression or Containment.	7
C. Manage Downed Power Line	7
D. Manage Hazardous-Materials Area	
E. Manage Gas or Water Main Rupture	9
F. Manage Unsafe Road.	
G. Manage Heavily Damaged Building	
H. Manage Moderately Damaged Building	
I. Manage Lightly Damaged Building	
Section 3. Incident Response Procedures (Incident Response Teams)	
a. Area Damage Surveys	Ç
b. Incident Size-Up.	
c. Cribbing and Shoring	
d. Traffic Detour	
e. Fire Suppression or Containment	
f. Search and Rescue.	
g. Triage	
h. Patient Evaluation and Treatment	
i. Patient Packaging and Transport	11

# **Summary**

Phase 1 - Personal response (no team available) to family members (CPR merited) or Coworkers/public (Triage required) no equipment (manual drags & carries OK) in building already in (no forced entry rq'd).

Phase 2 - Team response
to neighborhood/workplace.
Damage Surveys.
Hazard mitigation.
Search & Rescue. (Force Entry protocols)
(Rapid Trauma Check)
(Backboard extraction)
Medical First Aid. (EMR-level evaluation)
Patient Transport. (Life support)

# Civilian Emergency Response Training Offerings

- Phase 1 Disaster Survival Seminar & Workshop.
  - 3 hour lecture & Hands-on practice.
  - <u>Disaster Survival Guide</u> available.

- Phase 2 Neighborhood Emergency Response Team (NERT) Training.
  - 24 hours instruction total. (50% Hands-on.)
  - 8 hours max. time per specialized Team.
  - NERT Field GuideBook available.

# Neighborhood Emergency Response Team Training Problem

Previously acquiring NERT Skills has been:

- Time consuming.
- Expensive.

CERT Level	Class	Provider	Class Hours	Cost with Manuals
1	CERT Basic Training	Fire Dept.	17.5	Free
2	Wilderness First Aid	REI, BSA	16	\$240
3	Emergency Medical Responder	Red Cross National Safety Council	50	\$200 - \$500
3	CPR & AED for Professionals	Red Cross	4	\$100
3	Emergency Oxygen Administration	Red Cross		\$100
2	Shelter Management	Red Cross,	6	\$ 60
			93.5	\$700 - \$1000 / Student

# Neighborhood Emergency Response Team (NERT) Training by Civilian Emergency Response Training

Combines all the above into one integrated set of One-page procedures in the <a href="Civilian Emergency Response Team Field GuideBook">Civilian Emergency Response Team Field GuideBook</a> & NERT Training program.

#### **Covers:**

- Personal and Neighborhood pre-Emergency Preparation.
- Phase 1 Personal Response at your home or business, or at MCI.
- Phase 2 Team Response to your neighborhood.
  - Damage Surveys
  - Command Center Operations
  - Incident Management procedures for:
    - Fire suppression or containment.
    - Downed Power Lines.
    - Gas/Water Main Ruptures.
    - HazMat Leaks.
    - Unsafe Roads.
    - Heavily Damaged Building.
    - Moderately Damaged Building.
    - Lightly Damaged Building.
  - Incident Response Team Procedures for:
    - Search & Rescue Teams.
    - Medical First Aid Teams.
    - Transport Teams.

24 Hours of training with only 8-hour time commitment per Team. Field tested with Mar Vista Hilltop Emergency Response Organization (HERO). Examples available at <a href="https://www.HilltopHERO.org">www.HilltopHERO.org</a>.

## **Neighborhood Team Composition**

#### Sub-teams

**Physical Requirements** 

Command Center Team. Think under pressure.

Damage Survey Team. Walk, look, knock & report.

Fire Team. Run with 20 lbs extinguisher.

Search & Rescue Team. Lift & carry 50 lbs 50 feet.

Medical Team. Non-hemophobic.

Transport Team. Have truck/van. Drive slow.

## **Neighborhood Team Training**

Sub-team Class Time

Command Center Team. 2 hours.

Damage Survey Team. 2 hours.

Fire - Search & Rescue Team. 8 hours.

Medical Team. 8 hours.

Transport Team. 2 hours.

**24 Hours Total Instruction.** (50% is Hands-On Training).

Contact Bill Pope for details.

<u>BillPope1@Verizon.net</u>

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# CERT Basic Training vs. Neighborhood Team Training

	FEMA CERT Basic Training	Neighborhood Team Training		
Preparation Focus.	Personal.	Personal & Neighborhood.		
<b>Command Center</b>	Staging, Operations.	Staging, Damage, Planning, Ops, Comm., Med.		
Ops		<ul><li>- Find all incidents &amp; prioritize.</li><li>- Track areas surveyed.</li></ul>		
		- Mack areas surveyed Allocate & assign resources.		
		- Track teams sent, status, needs.		
Damas and Community	Obvieve demonstra	- Track patient treatment, transport.		
Damage Survey	Obvious damage only.	= + Building-by-building Investigation.		
Incident Focus.	Damaged buildings.	All Incidents in neighborhood:		
	(The one you're in.)	<ul><li>- Fires, Downed Power lines,</li><li>- Rupture Gas/Water mains, HazMat Areas,</li></ul>		
		- Unsafe roads, Damage Buildings.		
<b>Incident Management</b>	Light, Moderate or Heavy Damage.	8 Incident-Optimized procedures.		
MCI procedure:	Solo S.T.A.R.T. May save 1 or 2 victims.	AMA's Group S.A.L.T. Can save all victims.		
Fires.	Small fire suppression.	+ Large fire containment.		
Max. Damage	Cracked Walls.	+ Tilting but not Racked. Save more victims.		
entered.				
Building entry.	Not addressed. Results in no response.	When and how to force entry.		
Patient extraction.	Manual carries & drags.	Rapid Trauma Assessment.		
	(Volunteers likely sued if done in Phase 2.)	Non-injurious patient lifts to backboards.		
Injury Evaluation &	Wounds, Burns, Fractures, Shock.	Wounds, Burns, Fractures, Shock,		
First Aid Treatment:		Traction & vacuum splints,		
		Closed Head Trauma, Spinal injury,		
		Flail Chest, Sucking Chest Wounds, TPT		
		Cardiac & Respiratory problems, +		
Airway Management.	Chin Lift-Head Tilt	Jaw Thrust. Suction. BVM. O <sub>2</sub> .		
	(Exacerbates spinal injury. Suits likely if	H.A.I.N.E.S. Position.		
	done.)	Oro & Naso Airway Adjuncts.		
Level of instruction.	CERT Level 1.	CERT Levels 1, 2 & 3.		

#### Pope's Training Offerings vs. Response Scenarios

#### **Disaster Survival Seminar & Workshop - 3 Hours**

1.A. Personal Response at Home/Business
Basic Lifesaving: Burning, Bleeding, Buried,
ABC's of Life, check, provide: Airway RB, CPR.
Size-up: Building, manage utilities, suppress fire.
Victims for Spinal &/ major fractures.
Immobilize major injuries.

Carry/drag casualties out of unsafe building. Search for any missing.

**Sort injured by Severity, Treat and Transport.** 

1.B. Personal Response at Home/Business Verbally sort all victims on capability.

**Minors provide Care for Immediates.** 

Basic Lifesaving: Burning, Bleeding, Buried, ABC's of Life, check, provide: Airway RB, CPR. Size-up: Building, manage utilities, suppress fire.

Victims for Spinal &/ major fractures.

Immobilize major injuries.

Carry/drag casualties out of unsafe building. Search for any missing.

**Sort injured by Severity, Treat and Transport.** 

#### Neighborhood Emergency Response Team (NERT) Training - 24 Hours, 2 - 8 hours per student.

2.A. Team Response to Neighborhood Survey Damages.

**Run Command Center:** 

- Record Incidents.
- Prioritize Incidents.
- Plan Response.
- Allocate Resources.

#### **Manage Incidents:**

- Fire Suppression/Containment
- Downed Power Lines.
- Gas/Water Main Ruptures.
- HazMat Leaks.
- Unsafe Roads.
- Damaged Buildings.
  - Urban Search & Rescue.
  - First Aid & Life Support.
  - Patient Transport.

2.B. Team Response at an Incident.

#### **Manage Incidents:**

- Fire Suppression/Containment
- Downed Power Lines.
- Gas/Water Main Ruptures.
- HazMat Leaks.
- Unsafe Roads.
- Damaged Buildings.
  - Urban Search & Rescue.
  - First Aid & Life Support.
  - Patient Transport.

#### FEMA CERT Training Offerings vs. Response Scenarios

**CERT Basic Training - 17.5 - 20 Hour per student.** 

1.A. Personal Response at Home/Business Basic Lifesaving: Burning, Bleeding, Buried, ABC's of Life, check, provide: Airway RB, CPR. Size-up: Building, manage utilities, suppress fire.

Victims for Spinal &/ major fractures.

Immobilize major injuries.

Carry/drag casualties out of unsafe building. Search for any missing.

**Sort injured by Severity, Treat and Transport.** 

1.B. Personal Response at Home/Business Sort all some victims on capability RPMS.

Minors provide Care for Immediates.

Basic Lifesaving: Burning, Bleeding, Buried, ABC's of Life, check, provide: Airway RB, CPR. Size-up: Building, manage utilities, suppress fire.

Victims for Spinal &/ major fractures.

Immobilize major injuries.

Carry/drag casualties out of unsafe building. Search for any missing.

**Sort injured by Severity, Treat and Transport.** 

#### 2.A. Team Response to Neighborhood

**Survey Damages.** 

**Run Command Center:** 

- Record Incidents.
- Prioritize Incidents.
- Plan Response.
- Allocate Resources.

#### **Manage Incidents:**

- Fire Suppression/Containment
- Downed Power Lines.
- Gas/Water Main Ruptures.
- HazMat Leaks.
- Unsafe Roads.
- Damaged Buildings.
  - Urban Search & Rescue.
  - First Aid & Life Support.
  - Patient Transport.

2.B. Team Response at an Incident.

#### **Manage Incidents:**

- Fire Suppression/Containment
- Downed Power Lines.
- Gas/Water Main Ruptures.
- HazMat Leaks.
- Unsafe Roads.
- Damaged Buildings.
  - Urban Search & Rescue.
  - First Aid & Life Support.
  - Patient Transport.

## **Action Plans Covered by Bill Pope**

- 1.a. Personal response at Home or Business
- 1.b. Personal response at Mass Casualty Incident
- 2.a. Organized Team response to neighborhood
- 2.b. Convergent Team response at an incident.

